

Play4Win Loyalty Program Terms and Conditions

These General Terms and Conditions are reached and implemented by Company for services KSNM Technologies DOO Skopje, with registered seat at str. '8' no. 12, Vizbegovo, Butel, Skopje with PIN 7403674 (hereinafter: "KSNM") in sponsorship with Company for trade, betting and organizing games of chance GAMING PROFESIONAL DOOEL Tetovo, with registered seat at str. Video Smilevski Bato no. 5/2, Tetovo, with PIN 7025386 (hereinafter "GP") as provider of games of chance in the Play4Win in Republic of North Macedonia. The General Terms and Conditions are regulated under the law of Republic of North Macedonia. In the further text of these General Terms and Conditions KSNM will be referred to as the Operator.

These General Terms and Conditions regulate the terms and conditions under which clients of the and Play4Win may obtain loyalty cards for providing additional privileges as set below.

User of such loyalty card can be every individual on the age of 18 or older.

The loyalty cards can be used only by the user to whom the loyalty card is issued, and cannot be transferred to another individual.

This Loyalty Program is valid only on the territory of Republic of North Macedonia.

1. Making of the Loyalty Strategy

Each transaction will bring to a client 100% of the amount even number purchased in euros from tickets in points on their Loyalty card (example: 1 euros bring 1 point, 6 euros bring 6 points, 50 euros bring 50 points etc.) For the purposes of clarification, transaction refers to members purchasing vouchers at the cash-desk in any Play4Win facility.

2. Other benefits where clients will get reward points

- Registration brings 100 points (welcome points)
- Entry points will only be awarded after the purchase of a ticket with a value of at least 1000 denars and once in 24 hours.

3. Status of points

- Members can check the status of their points at cash-desk
- Members may be informed on the status of their points via text message on the number provided by them

4. Reward points benefits

- 2.500 points – member gets a promo ticket of 50€
- 5.000 points – member gets a promo ticket of 100€, a champagne bottle, automatically participates in all Play4Win raffles, gets a gift in the amount of 100€, and receives a birthday promo ticket of a certain value. Member receives the next membership card – SILVER card
- 7.500 points – member gets a promo ticket of 50€
- 10.000 points – member gets a promo ticket of 50€
- 12.500 points – member gets a promo ticket of 50€
- 15.000 points – member gets a promo ticket of 50€
- 25.000 points – member gets a promo ticket of 200€, VIP party, VIP entrance every time they come to Play4Win, special bottles, member gets a gift in the amount of 200€. Member receives the next membership card – GOLD card
- 50.000 points – member gets a promo ticket of 1.000€, special benefits – meaning everything unlimited (bottles, food, etc.), member gets a gift in the amount of 500€, VIP

party, transport to and from our premises. Member receives the next membership card – DIAMOND card.

- 100.000 points – the final step means the member has the right to a trip organized and paid by the Operator.
- Points on the loyalty card will never be deleted but members that have not reached next level in 2 years time will be brought back to previous card and points level. Otherwise, when a member reaches 2.500 points, they will receive the award of a 100eur promo ticket and after using this benefit, the points continue to rise starting from 2.500 until they reach the next level and so on till maximum 100.000 points.
- All offered benefits may be used on requirement of the member and have a time limit of 1 month before expiration. If the member does not use the benefits in this time frame, the benefits will no longer be valid.
- The Operator may cancel this program at any time, without any explanation and without any further obligations towards the members of this program. If the Operator decides to cancel this program, and at the moment there are members that have not used its benefits although have reached some of the points level, the members will be able to use the benefits under the points received at the moment of the cancelation of the program within the time limit set above.
- The Operator has the right unilaterally to cancel any loyalty card issued to its members and any benefits arising from such loyalty card, regardless whether the members have used the benefits, if the members are acting contrary to the rules of the Operator and contrary to the Law on gaming and entertainment games of Republic of North Macedonia, as well as other relevant regulations.
- These General Terms and Conditions are published in the Play4Win in Republic of North Macedonia, as well as on the internet site of the Operator, and the members of the loyalty program by applying for this program and by obtaining a loyalty card confirm that they are aware of these General Terms and Conditions and they accept the General Terms and Conditions.
- The clients of the Play4Win in Republic of North Macedonia by applying for the loyalty program give their consent for collecting, keeping and processing of their personal data by the Operator for the purposes of direct marketing. The personal data refer to name and surname, email address, phone number and date of birth. The members of the loyalty program agree to obtain information by the Operator for organized events, prize games, promotions and campaigns.

For the Operator,
